



Hosted IP-PBX with Unified Communications

The digital communications revolution is happening right NOW. Many of your competitors are moving to IP-PBX services to substantially lower their costs while increasing their operational efficiency and expanding their capabilities. Don't get left behind!

Up until now, businesses looking for phone systems have had only two unattractive options. Traditional PBXes are very expensive. Key systems don't have the features you need and don't scale as your business grows. Times have changed!

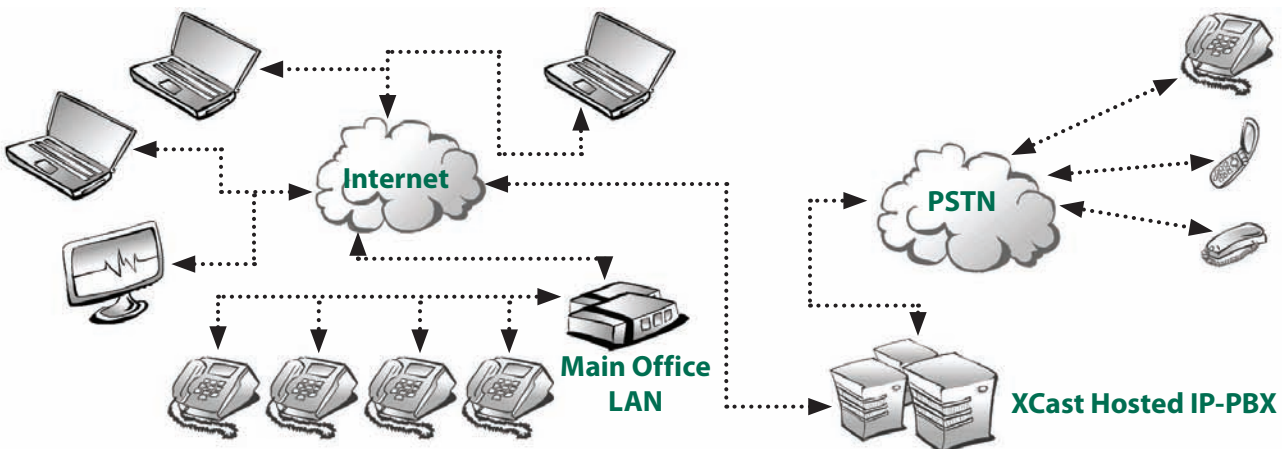
XCast Labs is an advanced SaaS (Software as a Service) provider, and we have developed a comprehensive, integrated suite of hosted VoIP applications for businesses like yours. We offer affordable communication solutions that are easy to use, easy to manage, feature-rich, and reliable. Our products make you sound and operate like a multi-million dollar enterprise, yet cost up to 85% less than traditional phone systems to purchase, install and run.

XCast's hosted IP-PBX is almost infinitely scalable, and it's ideal for supporting workers in multiple locations or who travel frequently. The Internet seamlessly and inexpensively connects your main office with branch locations and telecommuters located anywhere around the globe. Calls between your locations are free!

Enjoy the benefits of Unified Communications (UC). XCast's service integrates enhanced voicemail, faxes and email—saving your employees time and enhancing productivity—and comes as a standard feature.

Manage it yourself! With the complexities of running and growing a business, you don't want a complicated system that requires a "phone guy" or a team of engineers to run it. Our user-friendly, web-based interface allows you to deploy, configure and manage your system yourself. In addition, our support team will help out when needed and answer any questions. Expensive phone system maintenance contracts are a thing of the past.

Telecommuters or Branch Offices



Hosted IP-PBX Features

- ◆ Web-based Administrator Control Panel (ACP) to manage all features at all locations from a single UI
- ◆ Web-based VoIP Control Panel (VCP) for users to manage their own features
- ◆ Auto-attendant with multi-level prompts; company directory configured by first or last name
- ◆ Music on hold along with time-of-day, day-of-week and holiday announcements on auto-attendant
- ◆ Web-based operator station supports BLF for up to thousands of extensions, drag-n-drop call transfer and click-to-dial
- ◆ Integrated Unified Communications (UC) including voicemail, videomail and faxes delivered to email; voicemail alerts via SMS; voicemail via RSS feed
- ◆ Message-waiting indicator (MWI); Do not disturb (DND)
- ◆ Unlimited, free, planet-wide extension-to-extension dialing
- ◆ Call transfer (blind and supervised); Call park/pick-up
- ◆ 3-way conferencing for all extensions
- ◆ Multiple, secure, 20-person conference bridges
- ◆ Shared call appearance on multiple phones
- ◆ Multiple line appearances on multi-line phone
- ◆ CallBlast—call forwarding combined with find me / follow me
- ◆ Call waiting
- ◆ Enhanced Caller ID (also known as Caller Name)
- ◆ Phone numbers from over 10,000 US cities plus over 60 Countries; multiple numbers can ring to any extension
- ◆ Toll-free numbers ring to any extension
- ◆ Time zone management by extension, so calls and voicemails are time-stamped appropriately
- ◆ Customizable call allow/restrict rules per extension
- ◆ Video Softphone can be used as a “roaming” extension anywhere on the planet
- ◆ Full 911 coverage in US and Canada
- ◆ Broadcast intercom to specified groups and station-to-station intercom (public or private)
- ◆ IP-Fax option delivers Inbound faxes to email inbox
- ◆ Call Groups (either simultaneous Ring or Hunt)
- ◆ Automatic Call Distribution (ACD) with full reporting
- ◆ Custom prompts or music on hold for individual ACD queues and/or Call Groups
- ◆ Account codes (verified, unverified, and optional)
- ◆ Speed dial—PBX-wide and individual

Customer Experiences

RPM, LLC (a multi-locations medical group)

We have multiple clinics in Nevada and California. XCast's IP-PBX allowed us to tie all these, plus our in, together into one, easy-to-manage phone system. We only get a single bill now, instead of multiple ones at each location. And we never have to pay a technician to come out and do moves, adds or changes – we just call XCast and it's done within a few hours!

The CallBlast feature is a huge money-saver for us compared to what we used to pay AT&T for call forwarding. And being able to dial any doctor, anywhere, with just a 3-digit extension is great!

Robert P
CEO

Metropolitan Community Churches

We used to spend hundreds of dollars per month just on calls between our churches and offices, and our accountant spent about half her time auditing the pile of telecom-related bills we got every month. With XCast, our internal call costs went down to \$0 and our invoices went down to one.

The other thing that really impresses me is the quality of their service. We were very concerned that VoIP would be unreliable, so we've been very pleased at having no service interruptions in over three years.

Carlos C
Director of Global Community Building

ITS (California CLEC)

With VoIP's emergence, we began researching IP-PBX service provider options in 2005. Our decision to partner with XCast Labs has proven to be exactly what we were looking for.

XCast has been extremely receptive to our feedback and has developed custom applications per our requests. Their willingness to customize the platform sets XCast apart from many of the “out of the box” IP-PBX offerings.

Rick Minyard
Executive Vice President

